

ISSUE CLASSIFICATION	
Class	Subclass

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PATENT NUMBER

## U.S. UTILITY Patent Application

**O.J.P.E.**

**PATENT DATE**

**SCANNED**

**Q.A.**

APPLICATION NO.

09/745305

**CONT/PRIOR**

**CLASS**

379

SUBCLASS

265

ART UNIT

2642

**EXAMINER**

NGUYEN, Q

## APPLICANTS

Patrice Taverne

**TITLE**

Customer service response system for interaction with customer service agents

PTO-2040  
12/99

## ISSUING CLASSIFICATION

[illegible]

<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>			<b>CLAIMS ALLOWED</b>	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			<b>NOTICE OF ALLOWANCE MAILED</b>	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)			<b>ISSUE FEE</b>	
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